

## Terms and Conditions for entry into Autoglass® Free Prize Draw for an Amazon Echo Plus prize

1. The following rules are issued by Belron UK Limited trading as Autoglass® (company number 494648), whose registered office is at 1 Priory Business Park, Cardington, Bedford MK44 3US ("Autoglass®").
2. The rules apply to entry into a free prize draw offered by Autoglass® (the "Free Prize Draw"). By participating in the Free Prize Draw, the participant agrees to abide by all the rules.
3. The period of the Free Prize Draw begins at 1400hrs Greenwich Mean Time on 4<sup>th</sup> December 2017 and ends at 1700hrs GMT on 18<sup>th</sup> December 2017 (the "Free Prize Draw Period"). Bookings begun before but completed after that time will not be entered into the Free Prize Draw.
4. The Free Prize Draw applies where an individual contacts Autoglass® through its website to make one booking and proceeds to enter online all of the information required by Autoglass® as follows:
  - (i) Vehicle Registration Number;
  - (ii) Nature of glass damage;
  - (iii) Selection of one choice of payment arrangement on the "Your Costs" page;
  - (iv) Full name (as follows):
    - When claiming under insurance: the name of the policyholder entered through the "Yours costs" page of the website;
    - When paying cash: the person whose name is entered through the "Your details" page of the website;
    - When the vehicle was identified as being part of a fleet or account held with Autoglass®: the person whose name was entered through the "Your details" page of Autoglass® website;
  - (v) All contact and job location addresses required by Autoglass® website;
  - (vi) Any telephone number required to proceed with the booking through Autoglass® website;
  - (vii) An email address (including in the confirm email field) for the website user;
  - (viii) All insurer and insurance policy details or fleet/account company details required by Autoglass® website;
  - (ix) Choice of appointment time at an address specified through Autoglass® website;
  - (x) All such other information as is required (that is, not marked as optional) to proceed with the booking through Autoglass® website;
  - (xi) A tick in the box marked "I have read and agree to the Terms of Business" of Autoglass®,

and provided always that the user submits all that information through Autoglass® website (using its standard functionality) so that an online confirmation page appears confirming that Autoglass® has received the information input by the user (a "Qualifying Booking").

5. The Free Prize Draw does not extend to:
  - a) More than one booking by any individual regardless of the number of vehicles that may be the subject of those bookings; or
  - b) More than one booking in relation to any one vehicle; or
  - c) More than one booking per address submitted within the “Your Costs” or the “Your Details” page as the case may be; or
  - d) appointments attempted to be made online for more than one window repair/replacement; accordingly, website site users who select more than one window as having been damaged/for repair will be unable to make their booking online and any appointment subsequently made by that person by phone will not be entered into the prize draw; or
  - e) any appointment created without an online booking request having been completed as described in these rules; or
  - f) appointments attempted to be made for any vehicle located or registered outside mainland Great Britain or Northern Ireland; in particular, appointments for vehicles located or registered in the Channel Islands, the Isle of Man or the Outlying Islands of the United Kingdom or any territory outside the United Kingdom are not eligible for the Free Prize Draw; or
  - g) any other booking completed or attempted to be completed where Autoglass® reasonably suspects an attempt to circumvent the rules of the Free Prize Draw has been attempted including without limitation where Autoglass® suspects that a bot or other kind of automation has been used or otherwise relied upon to create bookings for entry into the Free Prize Draw.
6. Autoglass® accepts no responsibility for bookings made though its website that are not successfully completed due to a technical fault (for example, by reason of a technical malfunction, computer hardware or software failure, satellite, network or server failure) of any kind. Autoglass® accepts no responsibility for any bookings that are not completed through its website for any reason.
7. A Qualifying Booking does not require that the services to be supplied by Autoglass® must begin or be completed before the end of the Free Prize Draw Period.
8. The prize in the Free Prize Draw is one Amazon Echo Plus (Black). There is no cash or other alternative to the Free Prize Draw prize described in these rules.
9. There will be one winner of the Free Prize Draw. The names of persons entered for the Free Prize Draw will be those names submitted through the page entitled “Your Costs/Your details” during the online booking process made by those people.
10. The name of the winner will be identified from those bookings eligible to enter the Free Prize Draw through a random draw by a member of the Executive Team at Autoglass® no later than Wednesday 20th December 2017.

11. Using the email address input within the online booking that was the subject of the Free Prize Draw, the winner will be notified by email by Autoglass® within two working days of his/her name having been selected as the winner. The winner must respond to the sender at Autoglass within 2 days of notification of being selected as the winner failing which the winner's prize shall be forfeit and Autoglass® may select another winner in accordance the process described above.
12. Within three working days of the winner having contacted Autoglass® as described above, Autoglass® will send the prize to the winner at the address submitted in the "Your Costs/Your Details" page, using a Royal Mail signed for postal service; the winner may need to collect the prize from a Royal Mail office or arrange redelivery, in accordance with Royal Mail's usual terms of service. Autoglass® shall not be responsible for the prize not being delivered by or received from Royal Mail nor, if delivery is made successfully to the address submitted through the website booking process, the prize not being received by the winner.
13. The name of the winner and their county may be obtained by sending a written request for the same and a stamped, self-addressed envelope for the attention of the Website/Digital Team, Autoglass®, 1 Priory Business Park, Cardington, Bedford MK44 3US.
14. Entry to the Free Prize Draw shall occur in accordance with these rules and participants shall be deemed to have accepted and agreed to be bound by these rules upon entry. Autoglass® reserves the right to refuse entry or to refuse to award the prize to anyone in breach of these rules.
15. No product purchase or payment is necessary for entry to the Free Prize Draw.
16. Autoglass® reserves the right to modify or terminate the Free Prize Draw and its rules at any time and without prior notice to a participant. In case of the Free Prize Draw being modified or terminated, an announcement will be posted on the Autoglass® website.
17. The decision of Autoglass® regarding any aspect of the Free Prize Draw shall be final and binding and no correspondence will be entered into in relation to the Free Prize Draw.
18. Autoglass® is not and shall not be deemed to be liable in any way for any costs, expenses, damages or liability incurred by any participant in connection with his/her participation in the Free Prize Draw.
19. Autoglass® shall not be liable to fulfil its obligations under the Free Prize Draw where it is unable to do so as a result of circumstances beyond its control and Autoglass® shall not be liable to compensate any person in such circumstances.
20. The benefit of the Free Prize Draw is not assignable or otherwise transferrable to any person.
21. Only participants who are eligible to drive in the United Kingdom shall be entitled to be entered into the Free Prize Draw.
22. No employee of Belron® group company shall be eligible to win the prize in the Free Prize Draw.
23. No guarantee or warranty is offered by Autoglass® in respect of the performance of the Free Prize Draw prize. Your statutory rights are unaffected.

24. Nothing in the rules shall limit the liability of Autoglass® for death or personal injury caused by its negligence or otherwise to the extent such limitation would be unlawful.
25. Personal data collected by Autoglass® through a participant's entry to the Free Prize Draw shall be governed in accordance with its Privacy Policy.
26. The Free Prize Draw is governed by and shall be construed in accordance with English law.

4 December 2017